

[View this email in your browser](#)



Now you're home.



Hallway Carpets, Cleanliness

Dear Residents,

We ask all residents and guests to exercise caution when entering the building from the outside. With the season change, precipitation increases, as does the amount of mud and debris on the ground.

All residents and guests must try their best to kick their shoes free of any mud or debris before entering the building.

Further, we ask all residents to be mindful when transporting liquids or walking their pets throughout the building, as these spills or accidents can create unsightly and odorous stains.

If you accidentally spill a liquid, track mud/ debris, or your pet has an accident in the building; we ask that you make every effort to clean it. If you are unable, kindly notify your community team.

Lastly, follow-up action will be necessary if we find evidence that a resident has either vandalized or been neglectful, including chargebacks and potential escalation to our legal team.

and safe neighborhood, not only for the benefit of themselves but their neighbors.

We appreciate your co-operation in this regard.

Should you have questions or concerns, please do not hesitate to contact us via email at stcatharines-admin@rentclv.com or via phone at 905-646-0861 (please disregard the previous emails contact information, use the above contact information)

Best Regards,

Your Community Team



Copyright © 2022 CLV Group and InterRent REIT, All rights reserved.

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe from this list](#).