



March 30, 2016

Important Notice to All Residents at 165 Ontario St., St. Catharines

Re: Property management services

Dear Valued Resident,

We are pleased to announce effective **April 1st, 2016**, Northview Apartment REIT ("Northview") will take over the ownership and management of your building at 165 Ontario St., St. Catharines ON.

Your Northview team

The on-site team currently in place at your building will remain the same and will continue to answer any questions or requests you may have. Their respective contact information will remain unchanged. The Regional Manager supporting the on-site team is Nabarun Chakraborty and can be reached by email at nchakraborty@northviewreit.com.

Rental payments

Effective April 1, 2016, rent cheques should be made payable to **Northview Apartment REIT**.

If your rent is currently processed via pre-authorized payments ("EFT"), it will continue to be withdrawn as it has in the past. If you pay online via the MyCommunity Resident Portal, you will receive an email prior to March 31st providing instructions on how to update your profile. Rent payment via Interac/debit will continue to be offered. Cash payments are not accepted.

After hours emergencies

For all after hours emergencies, please call our 24-hour service line at 1-866-669-7320.

At Northview, our passion is providing people with a place to call home. Our Northview team members strive to provide you with exceptional service and to ensure your home is comfortable, secure and enjoyable for years to come.

If you have any questions or concerns, please do not hesitate to contact us.

Sincerely,

Your Northview Team